



Promoting Good Governance and Human Rights

Since its establishment in 2012, the Office of the Military Ombud has been committed to promoting and protecting the fundamental rights of members of the South African National Defence Force (SANDF).

The Office's mandate is to investigate complaints lodged in writing by serving and former members of the SANDF regarding conditions of service, including promotions, benefits, and unfair dismissal, in a fair, efficient, and independent manner while upholding accountability and good governance.

The Office also investigates complaints from members of the public about the official conduct of SANDF members on duty.

We are pleased to announce that our Office will be visiting military bases in Polokwane, Makhado, Thohoyandou, Phalaborwa and Hoedspruit in Limpopo Province from 23 to 31 March 2026.

We will continue visiting various provinces across the country. For more information, follow South African Military Ombud on

Facebook and Instagram, @Mil_OmbudSA on X.

The South African Military Ombud is here to help you.

Submit a complaint: Tel: 012 676 3800,

Toll Free: 080 726 6282,

Fax: 012 661 2091

Email: Intake@milombud.org

Website: www.milombud.org

We accept walk-ins.

Our offices are based at Eco Origin, Block C4, 349 Witch-Hazel Avenue, Highveld, Centurion, 0146.

Postal Address: SA Military Ombud, Private Bag X163, Pretoria, 0046



Late submissions may be condoned depending on the merits of the case. We are committed to serving independently and impartially.